

Job Overview

We are looking for an experienced PeopleSoft Functional and/or Technical Consultant specializing in PeopleSoft CRM HR Help Desk. As a member of the Delivery organization, you are responsible for ensuring that a quality, integrated software solution is delivered in a timely manner, at budget, and to our client's satisfaction. This involves working closely with the client to understand and manage their expectations. This is a front-line position, providing thought leadership and engagement delivery services.

Responsibilities

Participate in the activities associated with the design, development and support for PeopleSoft implementation or upgrade projects. Services include identifying needs, developing, influencing, and implementing proposals. Able to lead, support and participate on project teams to ensure system and business requirements are clearly documented and understood. This position requires the ability to manage multiple tasks and link those tasks to business initiatives. Familiarity with all aspects of the software development life cycle and expertise in utilizing software implementation methodology based on industry best practices. Must be willing to travel (if required by customer)

- Experience with Business Processes for clients.
- Lead the application and business process consulting associated with the implementation of PeopleSoft applications.
- Performs fit/gap analysis to assess business needs with product offered functionality.
- Suggests and designs product configuration strategies.
- Configures product to meet business requirements and design specifications.
- Documents all stages of the software implementation/upgrade including but not limited to business processes, requirements, fit/gap analysis, and product functional specifications.
- Works with project team to perform quality assurance product reviews throughout upgrade and new product launchings.
- Performs other duties as assigned by Project Manager.
- Support the client relationship for DLZP Group and new business development activities.
- Effectively track issues and risks, communicate status, and escalate concerns via status reports and communication to management.
- Ensure the client takes advantage of PeopleSoft best practices.
- Be a liaison for professional services when interacting with sales.
- Identify opportunities to position other service offerings.



PeopleSoft Functional / Technical Consultant – SME CRM HR Help Desk

Qualifications

- Experience with PeopleSoft CRM HR Help Desk and implementation.
- PeopleSoft implementation leadership experience with current releases of PeopleSoft.
- Consulting experience either as an internal consultant or with a consulting/software company.
- Experience with PeopleSoft query
- Minimum of five PeopleSoft projects
- Excellent organization, time management, and communication skills.
- Passion for customer service.
- Knowledge of Internet technology
- Practitioner in their area of expertise at some point in their career (SPHR, GPHR, PHR, CCP, CBP or CPP certifications are a plus!)
- Have excellent interpersonal skills, be strong and effective communicators who can persuade and influence others and possess the ability to interact with all levels of an organization.
- Must have strong analytical skills for debugging and problem solving.
- Previous experience in business intelligence, analysis, or other related field
- Knowledge of statistical tools and business reporting
- Strong problem solving and critical thinking skills
- Strong attention to detail
- Ability to prioritize and multitask

Must be a U.S. Citizen and U.S. based.

To Apply:

Please send your resume to Resume@dlzpgroup.com.